

Special Arrangement during the Soft Opening of Village CARE

Thank you for residing at Village CARE. Please observe the following arrangement during your stay.

- a) Only South and East Blocks in Village CARE are currently open for residency during this initial phase. Residents are restricted to stay on the available floors and should not access other Blocks/floors where construction works are underway.
- b) Defect rectification will be arranged for some student rooms or common facilities, technicians of the Estates Office, or contractors accompanied by security guards or staff of the Student Accommodation Section may visit the floors or rooms occasionally for inspection and repair.
- c) Visitation is not available at Village CARE during the soft opening period and residents are advised to meet their visitors outside of the student hostels.
- d) Handling of parcels and collection of food delivery are not available during the soft opening period and residents are advised to make alternative arrangements. However, temporary pigeonholes by floors have been set up at the G/F security counter for the receipt of letters only.
- e) The [Rules and Regulations](#) in the Undergraduate Halls shall apply in Village CARE during the soft opening period and you are advised to read them carefully to avoid any disciplinary actions.
- f) Residents should pay for the in-room utilities on a user-pay principle. In-room utilities include air conditioning, water heater and power socket. Lights and water are provided without charge. The utility fee is charged at HK\$1.4 per kWh. Octopus Card can be used for topping up in-room utilities via the payment kiosk located outside the 9/F Laundry Room of Village CARE.
- g) Laundry service is available in the 9/F Laundry Room of Village CARE. Washers and dryers are operated with Octopus Cards.
- h) Residents should dispose of any rubbish collected in their unit/apartment into the large trash bin in the Co-living Space (also known as Activity Room) to be collected by the cleaners daily.
- i) Distilled Water Dispensers are provided temporarily on each floor in the Co-living Space during the soft opening period.
- j) For emergencies or urgent assistance, please contact the G/F Security Counter at Village CARE at 3411 1232.
- k) For general enquiries, please contact us at accm_info@hkbu.edu.hk or call 3411 2600.

Once again, we are excited to have you here. If you have any question, please feel free to reach out to us.

Warm regards,
Student Accommodation Section
Office of Student Affairs

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