

Would you like to support customers from one of the world's biggest Internet brand name? Are you a skilled consultant that is passionate about helping people? If this is you, we want you!

Teledirect Telecommerce is seeking the best Digital Marketing Consultant to support the internet giant's business and you will be part of the largest, dynamic and diverse team in Malaysia. Your workplace will be in our ultra-modern offices in KL Sentral, accessible, safe with recreational activities and closest to trains buses and all forms of transport.

**Your work would entail:**

- Support the internet giant's business customers for online marketing and campaigns on Adwords.
- Communicates to customers via phone, email or chat for any issues related to their interaction with Adwords platform.
- Manage the relationship between the internet giant and its customers resulting in increased business by providing consultative advice sales solutions.
- Tell us how we can be better and act as a voice for users/advertisers to provide product and process improvement opportunities back to the internet giant

**You'll Receive:**

- A comprehensive training to prepare you for the work and the course will be in English and therefore it is important that you speak and understand English well.
- The satisfaction of helping people and building solutions
- Rewards and Recognition
- Career advancement opportunities
- FREE lunch by in-house cafeteria

**What we are looking for:**

- Possess at least Bachelor's Degree in any field, preferably advertising or marketing.
- Excellent communication skill in English and your native language
- Experience in customer support will be an added advantage
- A creative mind set and understanding of customer needs
- Strong communication skills and a flair for convincing and presenting an argument
- Excellent attention to detail